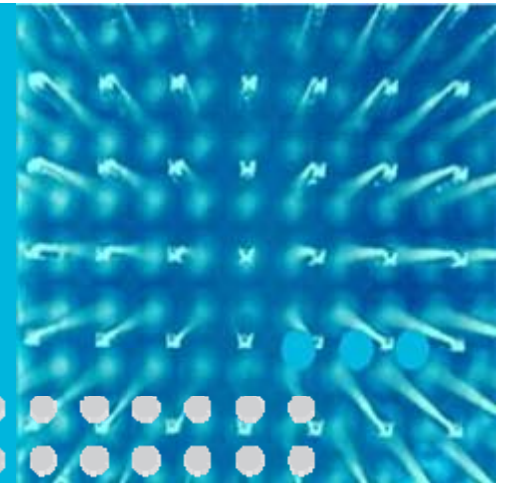
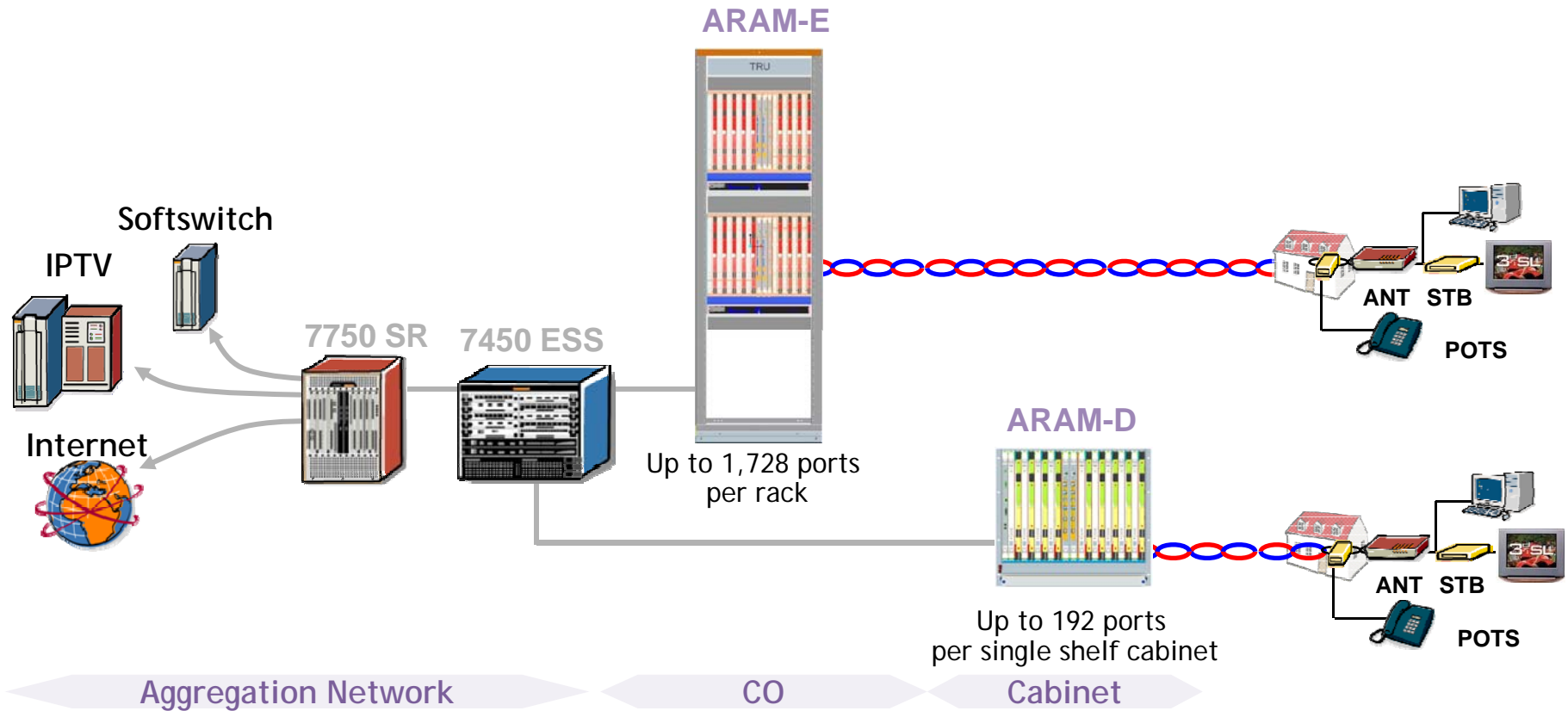


Introduction of Customer Focused Testing

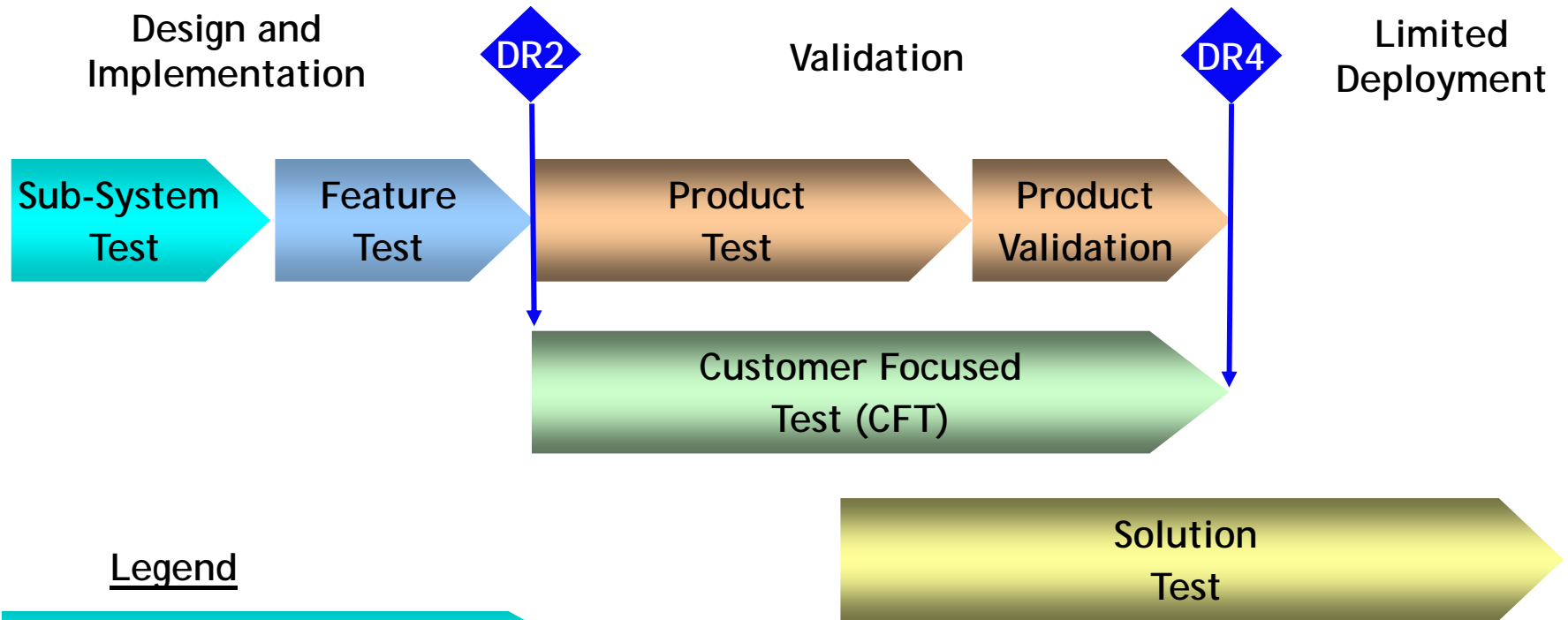
Paul Holland - WOPR15




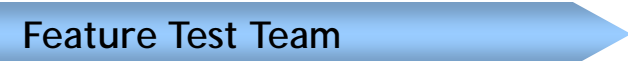



Network deployment model



ISAM Test Process Overview

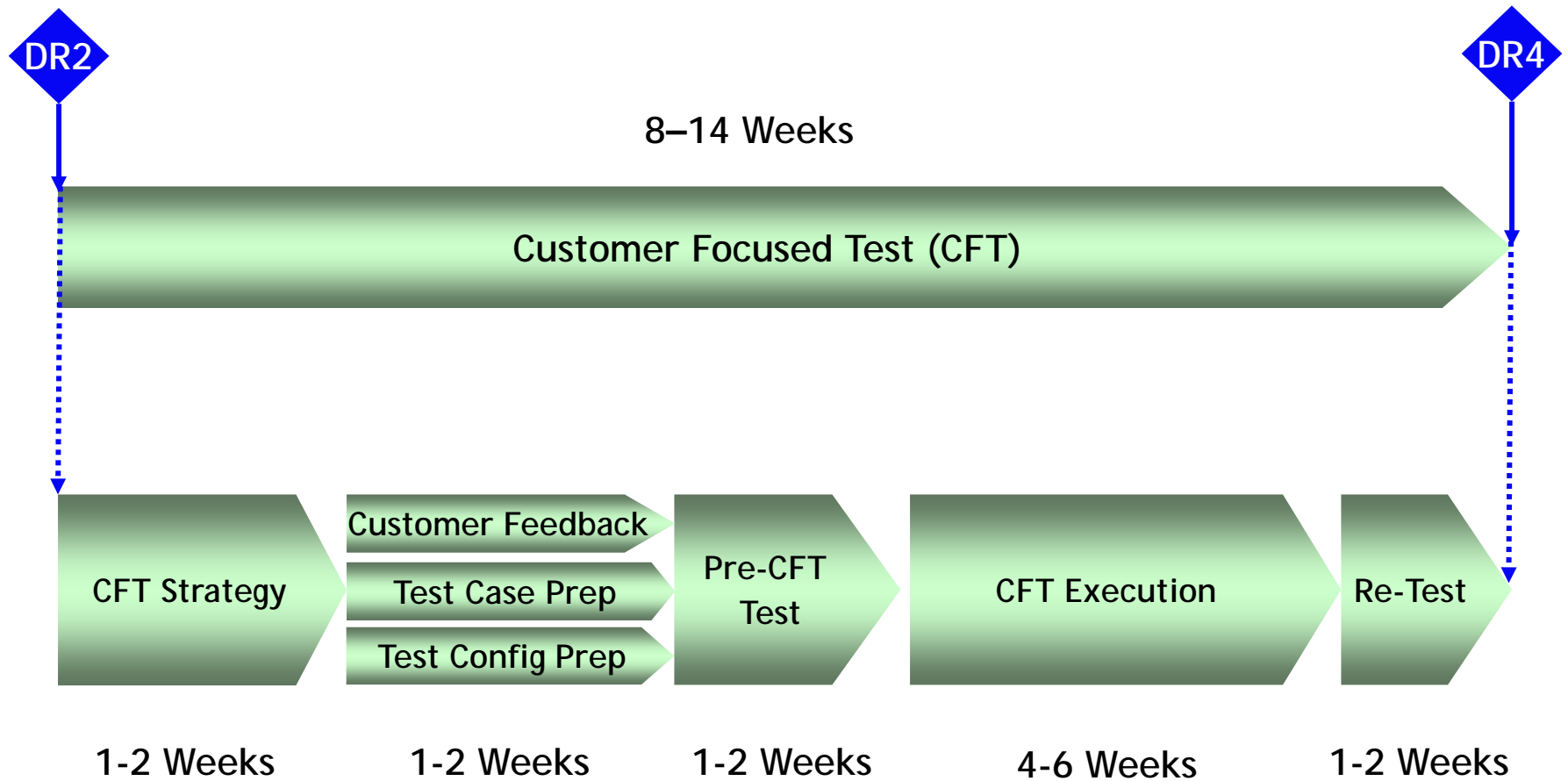


Legend

-  Sub-System Test Team
-  Feature Test Team
-  System Test Team
-  Solution Test Team
-  Customer Focused Test Team

- Increased focus on specific customer deployment

Customer Focused Test: Process Overview



Next Steps - Customer Feedback

